



Carolina House Trust

Duty of Candour Report: 01.04.21 – 31.03.22

Carolina House Trust has been in existence since 1815. Originally, an orphanage with the express purpose of educating the fatherless children of Dundee, the Trust has adapted more recently to offer family-based care to children and young people who are unable to remain with their own family.

We are an independent agency offering fostering and continuing care services to local authorities across Scotland, but with a particular focus on Dundee, Angus, Perth & Kinross and Fife, in line with our Constitution. We also offer a supported care service, in conjunction with Dundee City Council, which offers host families for separated children (unaccompanied asylum seeking children), as well as supported care for care leavers in Dundee. This service builds on our previous experience in this area and allows us to support Dundee City Council to deliver on their commitment to support separated children from across the world.

We are committed to delivering high quality care to children and young people in need by offering safe and nurturing homes with our dedicated carers.

We are committed to the main principles of the most recent national care review, as set out in "The Promise" report, and will seek to deliver on those aspects of the review that affect the services we offer.

We aspire not to be the biggest provider but one of the best.

1. How many incidents occurred to which the duty of candour applies?

In the past year there have been no incidents.

2. Information about our policies and procedures.

If an incident occurs that triggers the duty of candour the matter is reported to the Head of Operations by staff. This manager reports as necessary to the Care Inspectorate and records the incident. A learning review is then set up to identify how the incident happened and to decide what changes are required for CHT. All staff are provided with information regarding the duty of candour and any incidents are reported as part of the operational update to the Board of Directors. It is acknowledged that making mistakes can have a distressing impact on staff and there is an employee assistance programme that can be accessed for well – being support.

3. Other information

This report is publishes on the CHT website. If you would like more information about CHT please contact the Head of Operations using these details; info@carolina.org.uk 01382 569271